CHARTWELLS COMMITMENTS TO LIVERPOOL PFI SCHOOLS

CHOICE FOR STUDENTS

Menu Selectors have been introduced to all schools to allow flexibility around the menu

Primary

Introduction of KS2 menu

Offering variety, choice and hand held items to give years 5 & 6 a taste of different offers available for when they move on to Secondary school.

Secondary

Pasta King

In April this year Chartwells launched pasta King in Calderstone, Broadgreen and Fazakerley which offers variety, choice and helps to reduce queues for students. Asian and Indian cuisine has been really popular with students.

EDUCATING STUDENTS - BEYOND THE CHARTWELLS KITCHEN

Executive Chef

Stuart O'brien delivering sessions for all schools tailored to curriculum

Beyond the Chartwells Kitchen

- A range of interactive and inspiring schools' events
- Teaching children and young people essential cooking skills and the basic facts to lead healthy lifestyles
- Future Food Module helps pupils to see the bigger picture by understanding the need for sustainable approaches to food and packaging for the future of our planet. Giving young people a deeper understanding of the real value of our impact on the environment.

QUALITY OF MEALS

Sugar Reduction

Chartwells has achieved it's target to reduce sugar from it's menus by 20% a year ahead of it's deadline.

Chartwells have held "menu and service delivery" training for all staff in to engage teams on cooking tips, service standards, nutrition, allergens and how to encourage different choices.

Student Surveys

Surveys have been completed in all schools to understand how students feel toward the lunchtime service, feedback has been collated and individual service improvement plans created to improve experience for students.

INCREASED ENGAGEMENT AND COMMUNICATION

Engagement

Increased visibility of the Operational Support team in schools has allowed further engagement and positive partnership approaches to initiatives in schools.

INVESTMENT IN OUR TEAMS

Initiatives have been launched to positively reward teams with Birthday Cards, Thank You Cards, Be A Star Recognition Nominations and Sales incentives to encourage happy teams!

Relief Support

Increased Relief Team Members to better support schools with high absence

Additional Labour Hours

Following a task review in Primary schools further hours have been invested where required.

CONTINUOUS IMPROVEMENT

GREAT TASTING FOOD AT THE TOP OF THE AGENDA

INCREASE UNDERSTANDING, FUN AND EXPERIENCE FOR OUR PUPILS, SCHOOL STAFF AND TEAMS

Mpro5

Mpro5 has been introduced as an audit tool to monitor and improve services and Health and Safety in schools.

Centre of Excellences

Broadgreen and Mab Lane will become Centres of Excellence for Chartwells North, they will be used to showcased best practise, train new members and trial new initiatives for Chartwells.

FSM UPTAKE

A SAFE AND SUSTAINABLE ENVIRONMENT THAT CONTRIBUTES TO THE HEALTH AND WELLBEING OF THE SCHOOL

Universal Infant Free School Meals (UIFSM & FSM)

We have worked closely with our parents and schools to ensure that UIFSM & FSM allowances are taken up. We have launched our KS1 & KS2 uptake toolkits in primary schools to engage with parents in different ways including gate banners, lunch box slips, taster events and many more tailored activities to encourage pupils to have a nutritious healhty meal at your schools.